

United States Postal Service®

INDUSTRYALERT

August 22, 2022

Mailing & Shipping Solutions (MSSC) Help Desk Technical Issues

The MSSC Help Desk reported technical issues August 19, 2022, related to email inquiries, resulting in a potential loss of data on requests submitted. If you have not received a response for your request submitted via email from 8/18/22 through 8/19/22, please re-submit your request by emailing the MSSC at MSSC@usps.gov or by phone at 1-877-672-0007.

We apologize for any inconvenience or delay that this issue may have caused, and greatly appreciate your patience in resolving this matter.

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